Caller: Hello

You: Hi, this is James with Healtheplans. You recently spoke to an agent to purchase health insurance, and we are showing that you are currently getting inundated with phone calls, is that correct?

Client: Yes

Great, I can get those calls to stop did you purchase a plan already?

Client: No

Perfect, if you would like I have a senior agent ready now, that can assist with all the options you have. Do you have a second to go over those?